



## Message from Hospital Leadership – Humber River Health

This past year has been one of meaningful progress and momentum for Humber River Health (Humber) as we continued to advance our mission of delivering innovative, safe, and equitable healthcare for the communities we serve.

A major defining milestone in Humber's journey was the historic renaming of our Wilson Site to Hennick Humber Hospital, following a transformational \$50 million donation from the Hennick Family Foundation. This landmark contribution, the largest philanthropic donation in our organization's history and one of the largest ever made to a community hospital in Canada represents an extraordinary investment in the future of patient care, innovation, research, and education at Hennick Humber Hospital. The generosity and vision of the Hennick family will help strengthen our role as a leader in digital healthcare and support our continued commitment to delivering exceptional care close to home for our growing community.

As an organization, we also recognized the 10th anniversary of our Wilson Site, now Hennick Humber Hospital, and reflected on a decade of leadership as North America's first fully digital hospital and on the continued growth of a site that has helped redefine what is possible in healthcare.

Innovation has remained at the heart of Humber's commitment to transforming care. This year, we announced the James B. Neill Simulation Centre, that will provide advanced training to more than 7,000 healthcare professionals annually, expanded access to innovative depression treatment through direct referral for repetitive transcranial magnetic stimulation (rTMS), and advanced AI-enabled discharge planning to identify patients with complex care needs earlier—improving care coordination, patient flow, and access to the right care at the right time.

Our commitment to excellence is reflected in our outcomes and for the seventh consecutive year, the Canadian Institute for Health Information (CIHI) data demonstrated that Humber's safer care numbers are better than the provincial and national averages. This achievement highlights our continued focus on high reliability care, continuous improvement, and the dedication of our teams to ensure patients receive the safest, highest quality care possible.

Over the last fiscal year, we also placed a strong emphasis on clinical education, training, and mentorship across the organization. Medical Trainee Days have increased from approximately 3,500 in 2015 to over 14,000 in 2025, representing a 304 per cent increase, with a 15 per cent rise this past year alone. We were also proud to celebrate the first graduation of our Schulich Family Medicine Teaching Unit, an important milestone in training the next generation of family physicians.

We are grateful to the staff, physicians, and volunteers who participated in our recent Engagement Survey. The results showed significant improvement across the measures evaluated, including 33 out of 34 measures for staff, 28 out of 30 for physicians, and 11



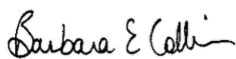
out of 24 for volunteers. This speaks to the strength of our culture and the shared commitment to creating an environment where people feel connected, supported, and empowered.

This past year, we also hosted an interactive Town Hall where community members had the opportunity to ask us questions directly. We also continued to work closely with patients, families, community partners, our Patient and Family Advisory Committee, and local organizations through the North Western Toronto Ontario Health Team. We hosted many collaborative community events focused on health, care options, early detection, screening, patient stories, and expert discussions.

As we look toward the final year of our 2023–2026 Strategic Plan, we do so with pride in all that has been accomplished and optimism for the work ahead. We extend our sincere thanks to our staff, physicians, volunteers, learners, patients, families, partners, donors, and community members for their continued trust and support.

We are grateful to our Foundation for working alongside us in partnership to advance Humber's priorities and help make meaningful progress possible for the patients and families we serve. We also extend our appreciation to our Board of Directors for their dedication, continued support and shared commitment to serving the community.

Together, we will continue building on our promise of delivering Tomorrow's Healthcare, Today.



**Barbara E. Collins**  
President & CEO  
Humber River Health



**Serge Gattesco**  
Board Chair  
Humber River Health